

## **POLICY AND COMMUNITY DIRECTORATE 2003/04 FIRST EIGHT MONTHS PERFORMANCE INDICATORS**

**Report By: Directorate Support Manager**

### **Wards Affected**

County-wide

### **Purpose**

1. To inform Members of the performance of the non-corporate functions of the Policy and Community Directorate against their national and local performance indicators for the first eight months of 2003/04, and to detail the main areas of activity undertaken by those services during the two months since the last report.

### **Financial Implications**

2. All expenditure in respect of performance indicators / targets is from approved budgets.

### **Considerations**

3. As reported previously, Service Managers across Policy and Community (with the exception of Economic Investment and Development) are providing information on sets of key local indicators for their services. Information on those key local indicators, and any national Best Value indicators, where actual performance varies from the target significantly (more than plus or minus 10%) is detailed in Appendix 1.
4. As previously, Members also have an overview of the wider performance of individual service areas, as each Service Manager has provided a brief narrative that summarises the key activities/achievements of their service during the months of October and November 2003/04.
5. It is proposed that the report be read in conjunction with the 2003/04 Guide to Performance Indicators which has been published under pilot status as an attempt to provide Members with meaningful background information to this report and its appendix. The guide has been issued separately to Members of the Committee.

### **RECOMMENDATION**

**THAT the Directorate's first eight months 2003/04 performance indicator information be noted, subject to any comments which Members may wish to make.**

### **BACKGROUND PAPERS**

None identified